

A Roadmap to Cyber Resilience

Why ?, How ?



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The 5th Regional Cyber security Summit

27 October 2016 , Egypt

Agenda

- **Why...?**
- Threats
- Cyber war?
- Traditional security ?
- **How.....?**
- Objectives, approach
- Building resilience
- Evaluating resilience
- Governance Tools



Name/Callsign/MMSI/IMO or Port Name

TOPAZ RESOLVE

Add Name/Callsign/MMSI/IMO or Port Name



MMSI: 538006667 IMO: 9544308
 Length: 51 m Depth:
 Width: 13 m Build year: 2015
 DWT: 611 Gross ton: 1160
 Callsign: V7PW2 Flag: MHL
 Type: Offshore Supply Ship
 Lat: 29°52.139 N Lon: 32°32.010 E
 Course: 233.4° Truehead: 298°
 Speed: 0.2 kts Draught: 4.0 m
 Status: Under way using engine
 Dest: ARMED GUARD OB QT
 ETA: 10-31 22:00
 Time: 2016-10-29 22:42:05



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sova
 Exclusive App Only Deals.
 Google Play

Solitaire
 FREE ★★★★★ (323,808)
 Google

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In 2009 there were

2,361,414

new piece of malware created.

In 2015 that number was

430,555,582

That's

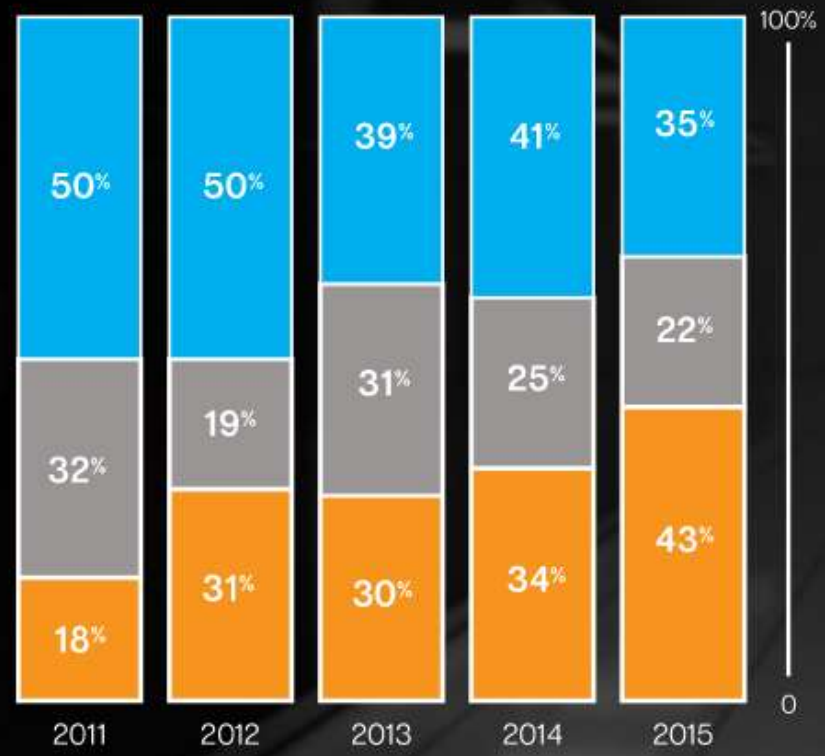
1 Million 179 Thousand

a day.

Zero-Day Vulnerabilities



Spear-Phishing Attacks by Size of Targeted Organization



| Org Size | 2015 Risk Ratio | 2015 Risk Ratio as Percentage | Attacks per Org |
|---|------------------|-------------------------------|-----------------|
| Large Enterprises 2,500+ Employees | 1 in 2.7 | 38% | 3.6 |
| Medium Business 251-2,500 Employees | 1 in 6.8 | 15% | 2.2 |
| Small Business (SMB) 1-250 Employees | 1 in 40.5 | 3% | 2.1 |

Small businesses experience most of the data breach incidents because they:

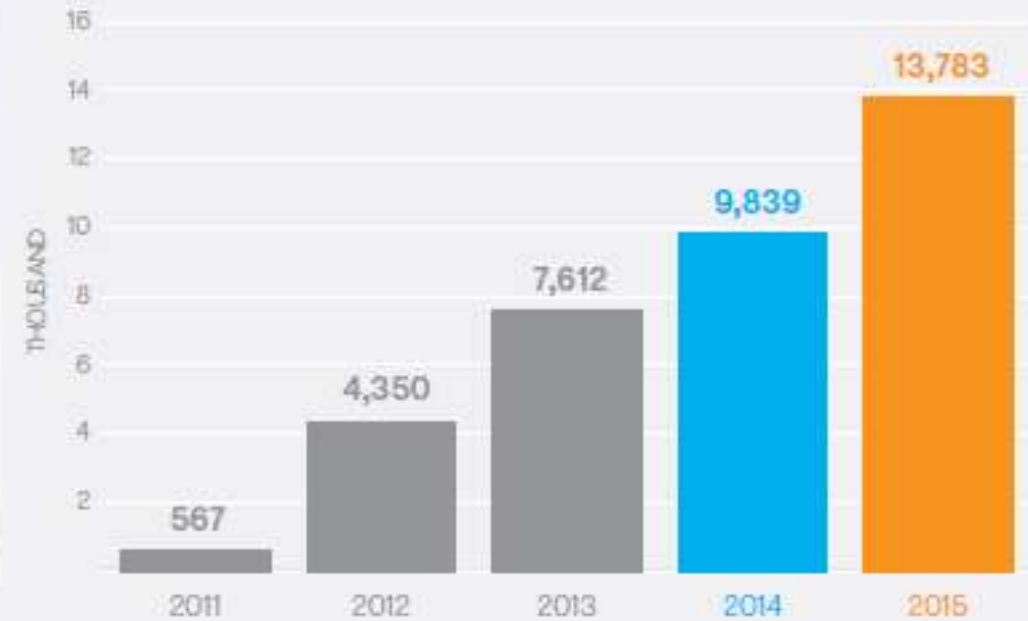
- ↪ Are less aware of their exposures
- ↪ Have fewer resources to provide appropriate data protection and/or security awareness training for employees
- ↪ Are less likely to have strong cyber risk management controls in place
- ↪ Typically do not have a dedicated risk management professional
- ↪ Serve as a training ground for cyber thieves who are honing their skills to prepare for bigger attacks
- ↪ Are less likely to discover data breach

Forms of data breach your business can potentially be exposed to:

- ↪ Hacking
- ↪ Theft or release of funds due to unauthorized access (such as by former employees or vendors)
- ↪ Stolen or lost paper and electronic files
- ↪ Stolen or lost laptop, smartphone, tablet or computer disks
- ↪ Stolen credit card information
- ↪ Employee error or oversight



MOBILE DEVICES & THE INTERNET OF THINGS



The world bought more than 1.4 billion smartphones in 2015, up 10 percent from the 1.3 billion units sold in the previous year, according to IDC's [Worldwide Quarterly Mobile Phone Tracker](#) (January 27, 2016).

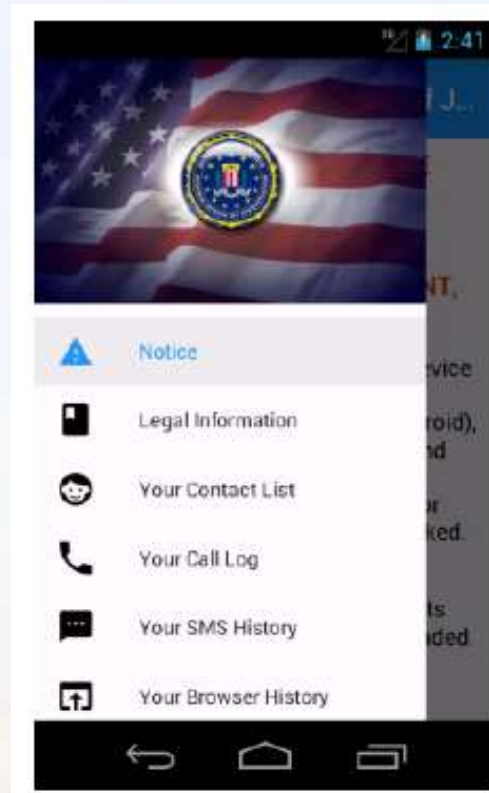
The volume of Android variants increased by 40 percent in 2015, compared with 29 percent growth in the previous year.

Cross-Over Threats stolen cookies (essentially the users' credentials), impersonating the user to remotely install apps onto the victims' phones and tablets without their knowledge

Android Attacks Become More Stealthy



Ransomware Goes Mobile



Distinguishing Madware

Symantec analyzed 71 percent more apps in 2015 and more than three times as many (230 percent) more were classified as malicious. A 30 percent rise in grayware was owing in large part to a 77 percent rise in apps containing unwanted madware.

| | 2013 | 2014 | 2015 |
|--|---|-------------|--------------|
| Total Apps Analyzed | 6.1 Million | 6.3 Million | 10.8 Million |
| Total Apps Classified as Malware | 0.7 Million | 1.1 Million | 3.3 Million |
| Total Apps Classified as Grayware | 2.2 Million | 2.3 Million | 3.0 Million |
| Total Grayware Further Classified as Madware | 1.2 Million | 1.3 Million | 2.3 Million |
| Malware Definition | Programs and files that are created to do harm. Malware includes computer viruses, worms, and Trojan horses. | | |
| Grayware Definition | Programs that do not contain viruses and that are not obviously malicious, but that can be annoying or even harmful to the user, (for example, hacking tools, accessware, spyware, adware, dialers, and joke programs). | | |
| Madware Definition | Aggressive techniques to place advertising in your mobile device's photo albums and calendar entries and to push messages to your notification bar. Madware can even go so far as to replace a ringtone with an ad. | | |



Mobile devices are small computers that can face big problems



Shared devices could share problems.



Some devices are safer than others.

Dangers of Mobile Banking



Protect with a password, or risk passing along your bank account



Instant might not always be "instant."



Old, unused phones still store your information



Poor reception can lead to poor security.



Auto-saved passwords are not secure protection.



Beware of 'rogue apps.'



Outdated apps often mean out-of-date security



The Insecurity of Things



Cars

Fiat Chrysler **recalled** 1.4 million vehicles

Smart home devices

Millions of homes are vulnerable to cyber attacks

Medical devices

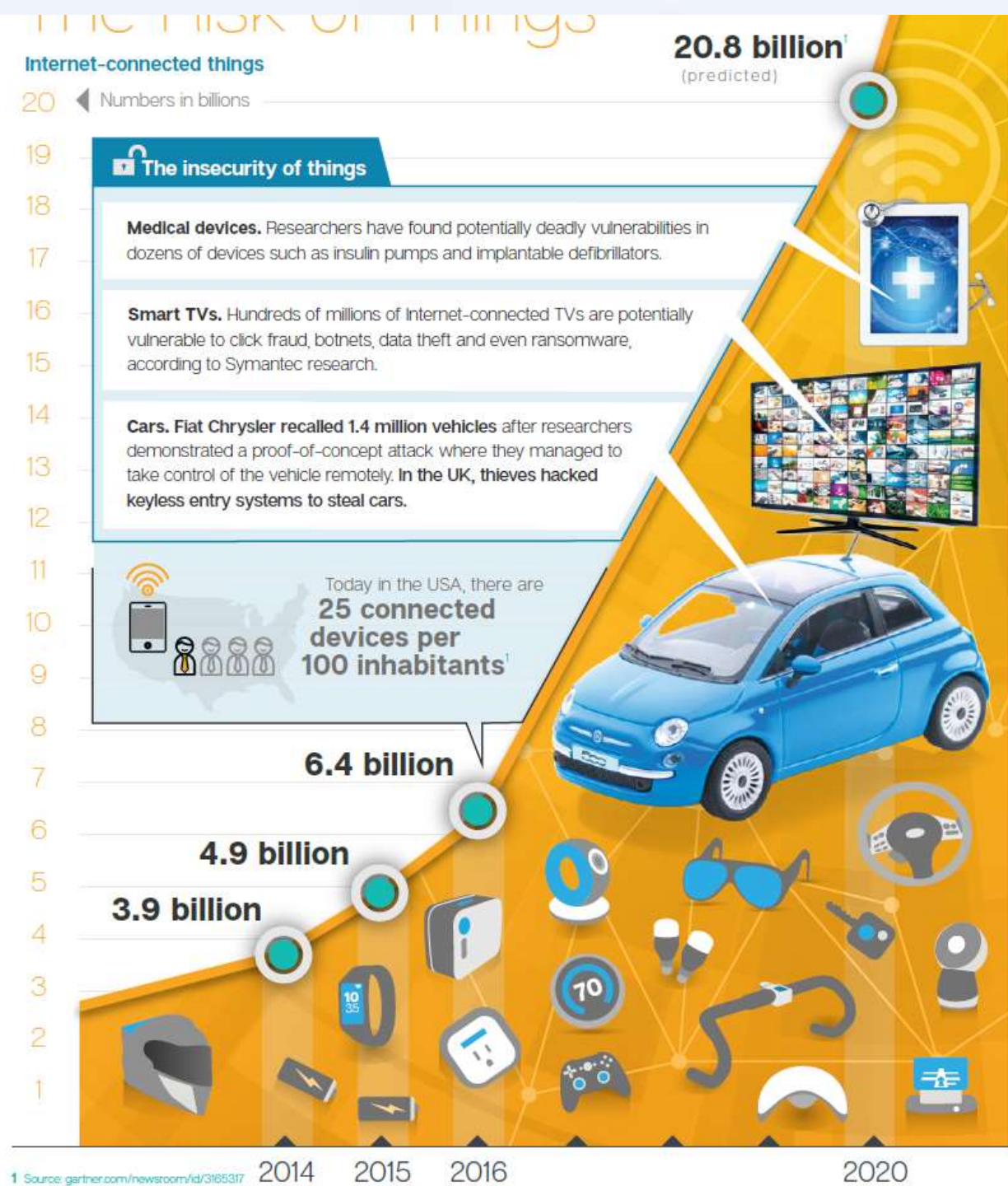
Researchers have **found** potentially deadly vulnerabilities in dozens of devices such as insulin pumps, x-ray systems, CT-scanners, medical refrigerators, and implantable defibrillators.

Smart TVs

Hundreds of millions of Internet-connected TVs are **potentially vulnerable**.


Embedded devices

Thousands of everyday devices, including routers, webcams, and Internet phones, share the same hard-coded SSH and HTTPS **server certificates**,



2016 Data Breach Investigations Report

89% of breaches had a financial or espionage motive



Breaches with a financial motive dominate everything else , including espionage and fun.

Victim demographics



verizon

IoT is coming to kill us all Mobile attacks bring us to our knees

Figures

2014

2015

An average day in an enterprise, every:

- **1 min** a host accesses a malicious website
- **3 mins** a bot is communicating with its C2 center
- **9 mins** High Risk Application is used
- **10 mins** a known malware is being downloaded
- **27 mins** an unknown malware is being downloaded
- **49 mins** sensitive data is sent outside the organization

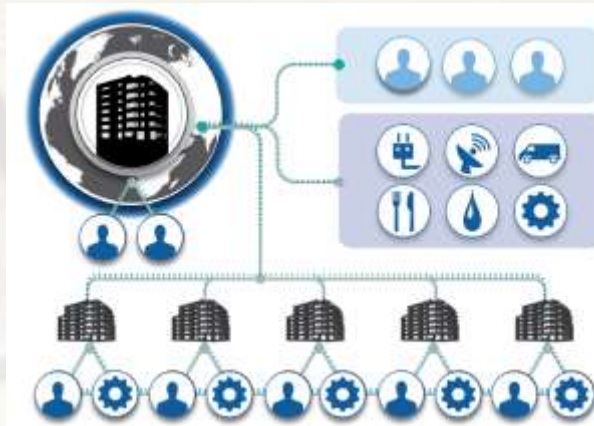
An average day in an enterprise, every:

- **24 secs** a host accesses a malicious website
- **1 min** a bot is communicating with its C2 center
- **5 mins** High Risk Application is used
- **6 mins** a known malware is being downloaded
- **34 secs** an unknown malware is being downloaded
- **36 mins** sensitive data is sent outside the organization

The Digital Person

The Digital Enterprise

The Digital Challenge



It is Cyber War

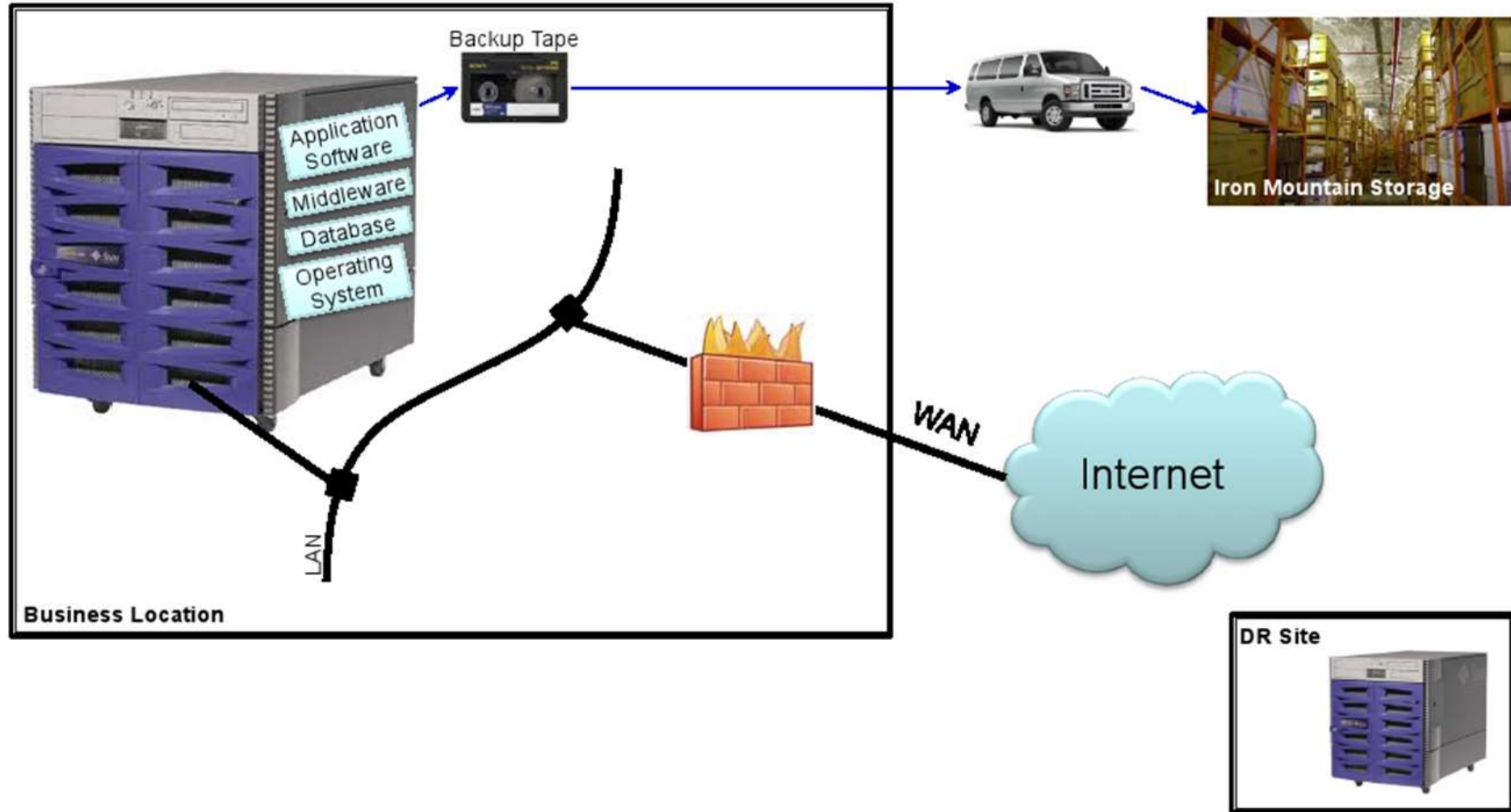


It is Cyber War

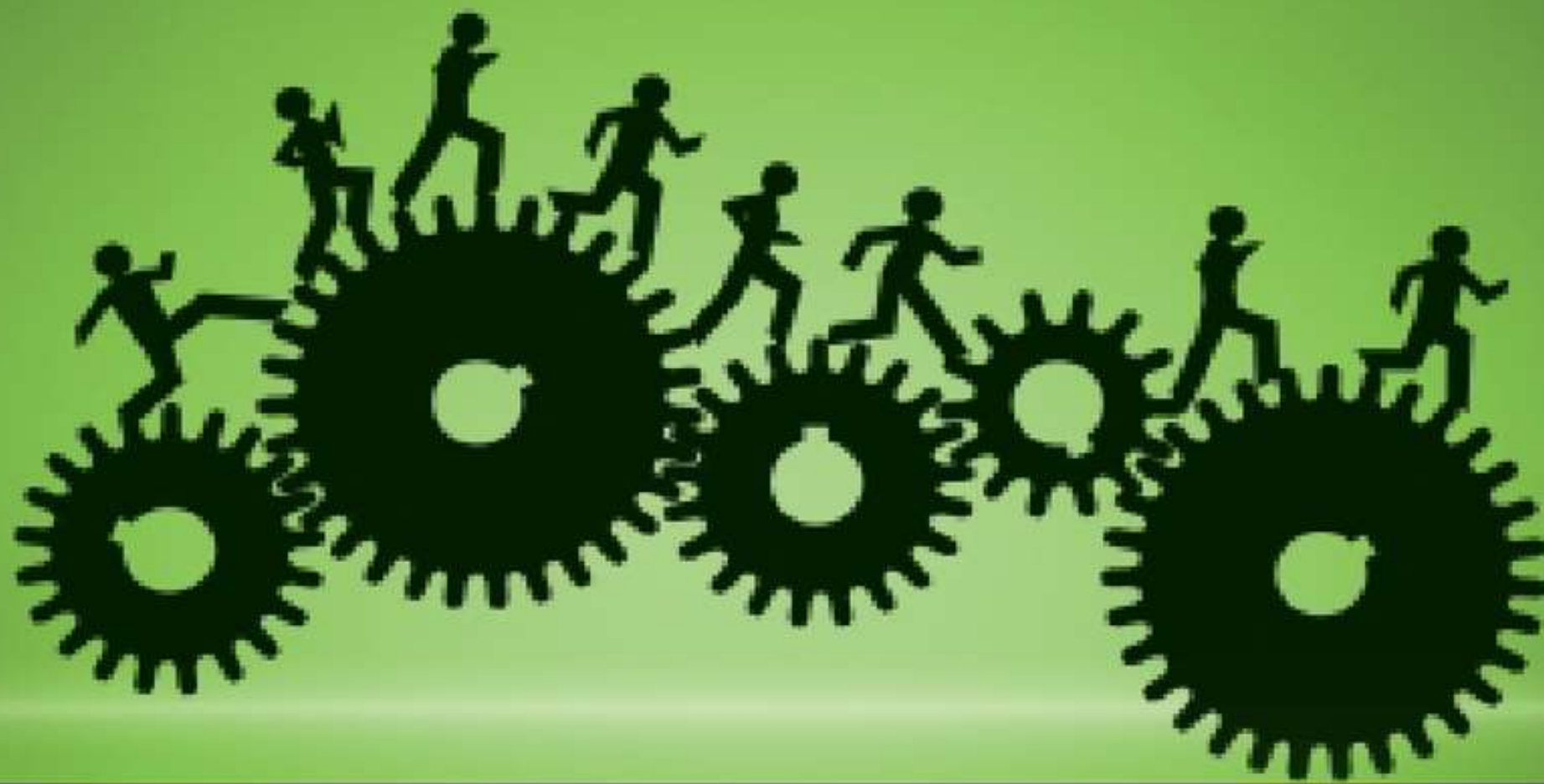
It is Cyber War

Yesterday's mission success would have been...

Why ?



Organizational Mission

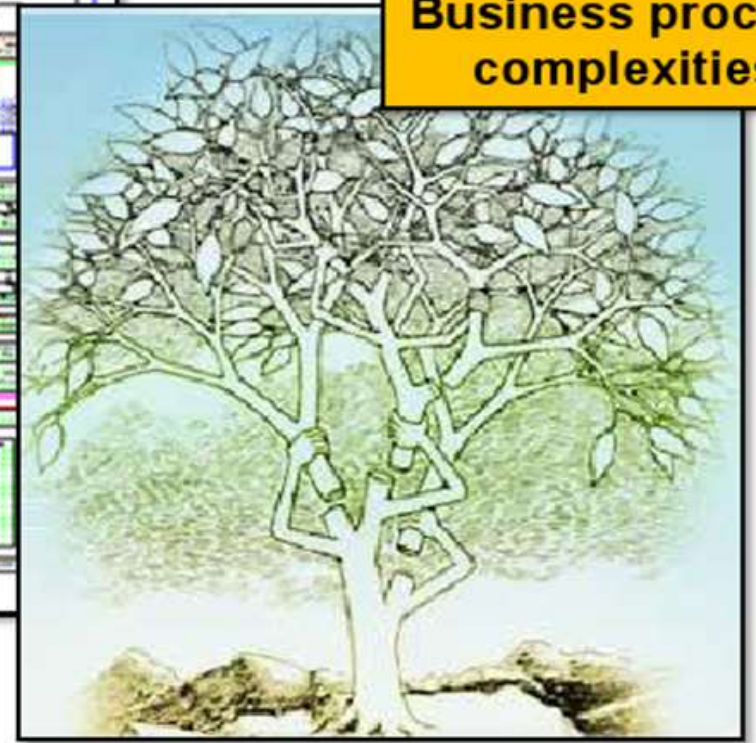
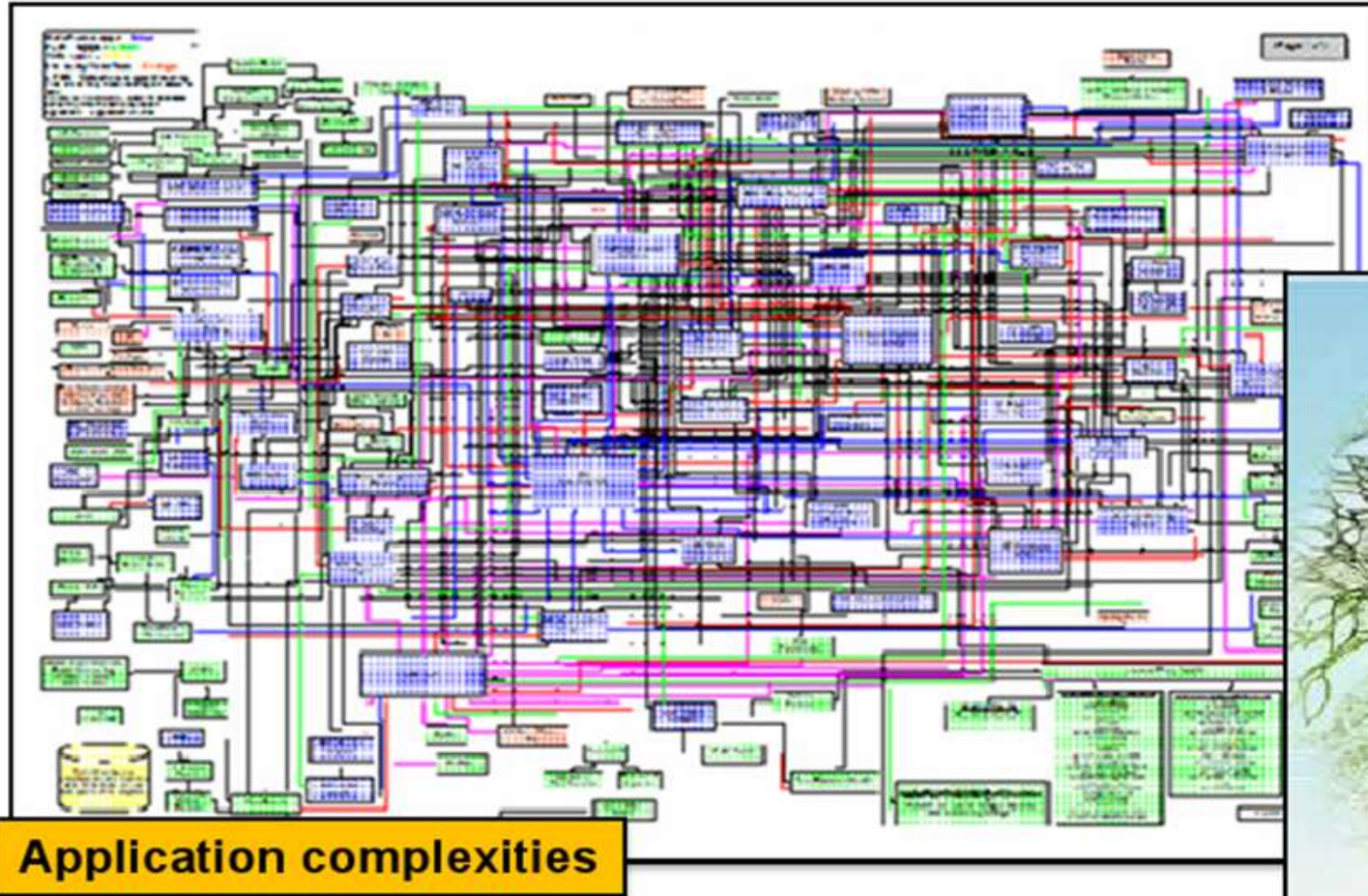


Organizational Mission - Revisited

Today's Mission Protection



Today mission success is about ..



Business process complexities

and more...

Worried yet?

Cyber Security isn't going far enough.

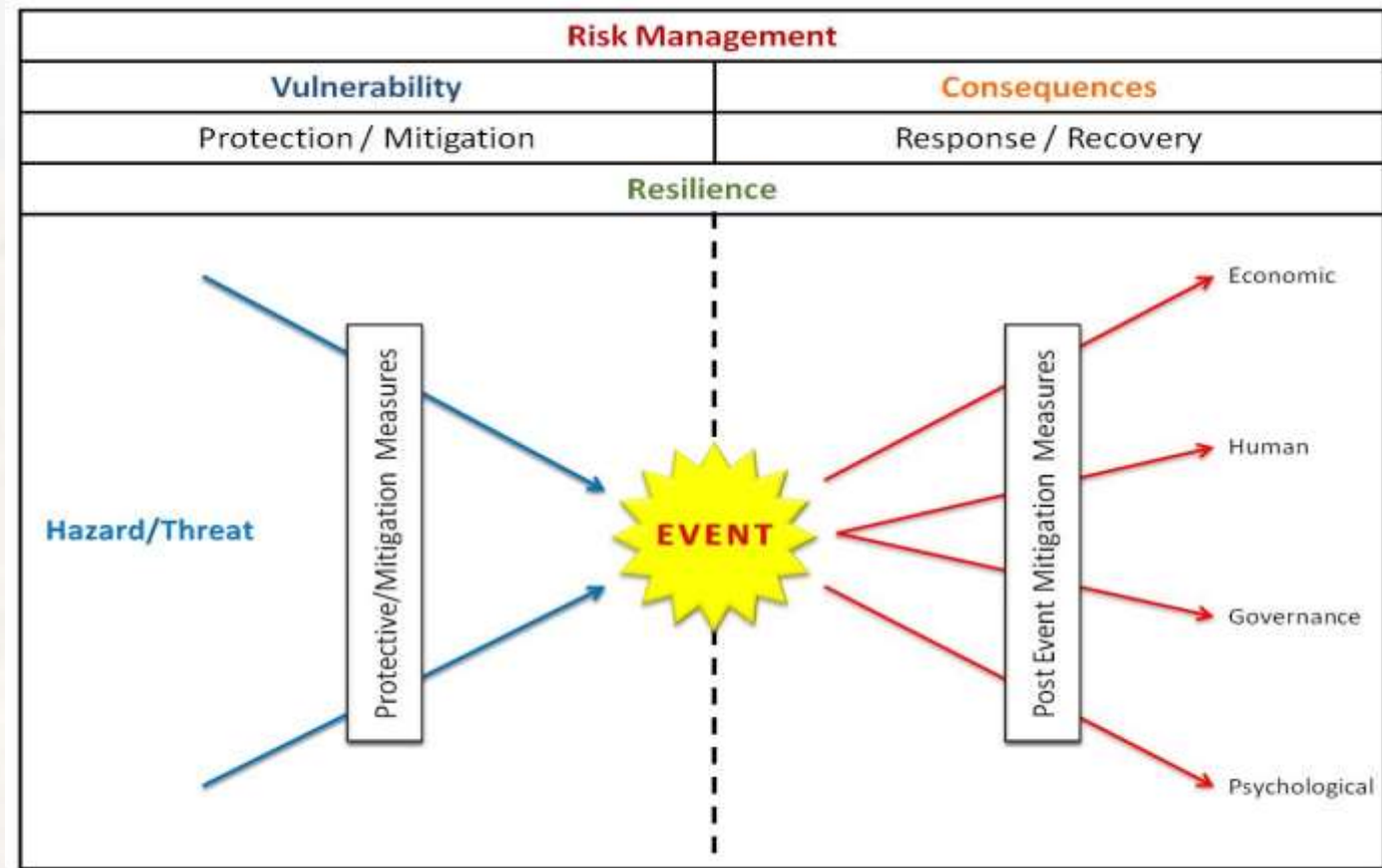
Enter Cyber Resilience

We have to move to the next step: implementing a Cyber Resilience (CR).



Challenge:

- Plan
- Develop
- Execute
- Govern

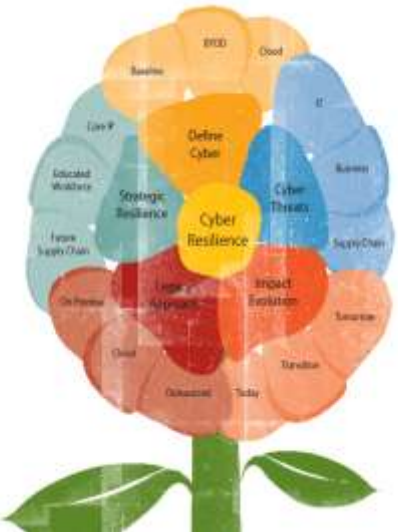




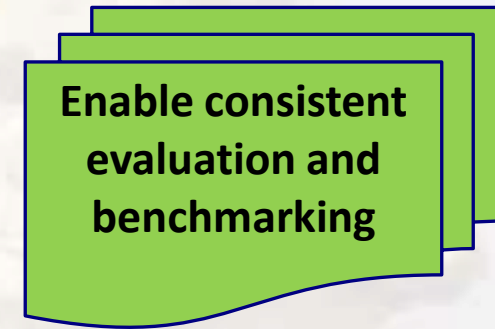
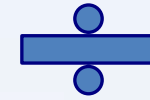
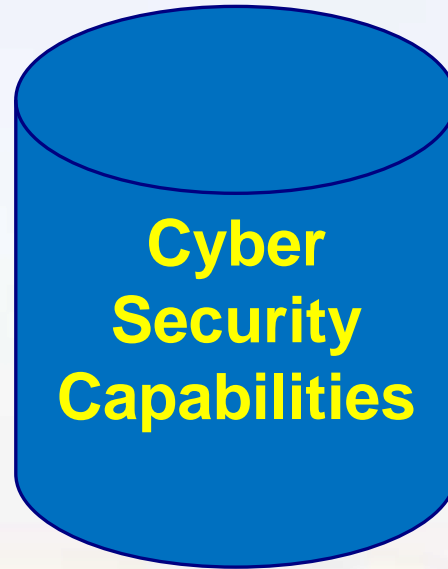
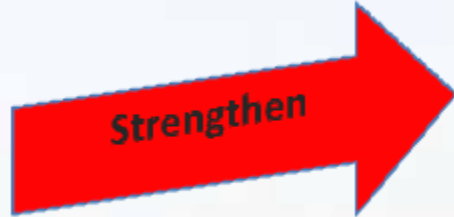
Building Cyber Resilience



National Telecommunications Regulatory Authority



Objectives:



- **Enable prioritized actions**



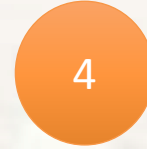
Share



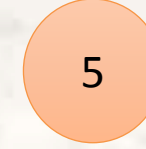
Create



Partner



Identify



Raise

Proposed Approach

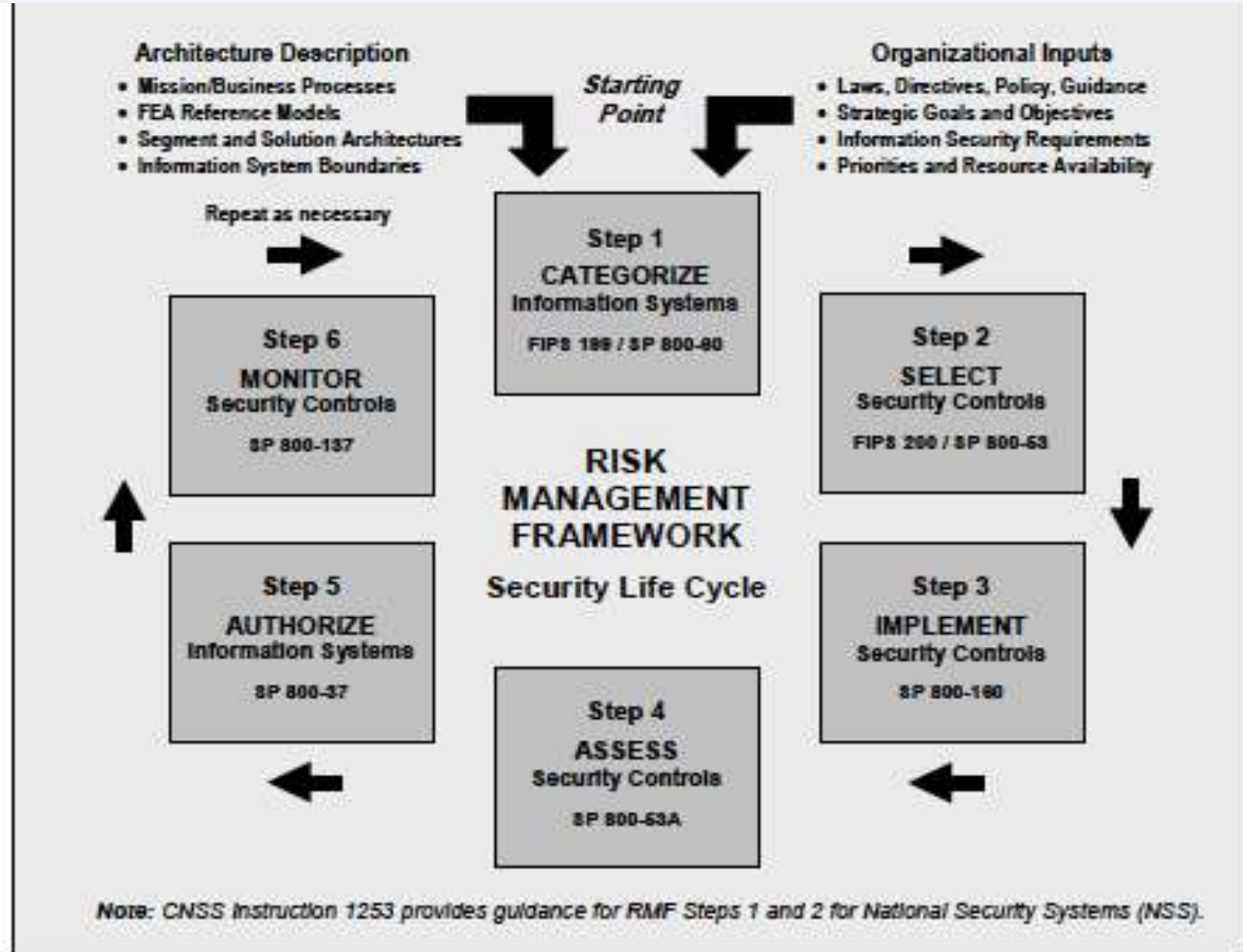


FIGURE 2: RISK MANAGEMENT FRAMEWORK

Problems of Measuring Risk

Businesses normally wish to measure in money, but

- Many of the entities do not allow this
 - **Valuation of assets**
 - Value of data and in-house software - no market value
 - Value of goodwill and customer confidence
 - **Likelihood of threats**
 - How relevant is past data to the calculation of future probabilities?
 - The nature of future attacks is unpredictable
 - The actions of future attackers are unpredictable
 - **Measurement of benefit from security measures**
 - Problems with the difference of two approximate quantities
 - How does an extra security measure affect a $\sim 10^{-5}$ probability of attack?

Characteristics of Resilience

- **Survivability**
- **Disruption Tolerance**
- Being **resilient** may mean:
 - Remaining accessible
 - Degrading gracefully
 - Ensuring correctness of operation
 - Recovering from degradation
 - knowing the plan of action and what to do and can respond beyond their designated roles if necessary
 - Resilience is much more than fault-tolerance

Cyber Resilience Barriers

- Organizations may find it challenging to maintain cyber security operations in times of stress
 - **Practices** are not easily repeatable across the organization
 - **Performance requirements** are likely to fail
 - **Key stakeholders** are likely to lack situational awareness
- Organizations may not be resilient if key personnel...
 - **...are absent**
 - **...fail to understand the cause, scope, and scale of the threat, event, or incident**
 - **...fail to apply the appropriate tools, knowledge, and skills as to how to best prepare, respond, and recover**
- During times of stress, organizations are likely to:
 - Rely upon a **high amount of interpersonal**, yet informal, communication
 - Depend on skills, expertise, experience, and abilities **of one or few people**
- As employees vary over time, organizations may find it challenging to maintain **fidelity and institutional knowledge**

No suit Fits all



CERT-RMM

the foundation for a process improvement to operational resilience management. It defines the essential practices necessary to manage operational resilience.

OCTAVE

is a suite of tools, techniques, and methods for risk-based information security strategic assessment and planning.

ES-C2M2

is a derivative that helps organizations evaluate, prioritize, and improve cybersecurity capabilities in the electricity subsector.

SGMM

is a framework for guiding electricity generation, transmission, and distribution companies in planning their transformation, prioritize their actions, and measure their progress

3rd party Risk

Supply chain help organizations manage their external dependency risks focusing primarily on their relationships involving (ICT),

Cybersecurity Assurance

Cyber Resilience Review, Risk and Vulnerability Assessment, and External Dependencies Management Assessment Working with the stakeholders,

Cybersecurity Assurance Solutions

Cyber Resilience Review (CRR)

Created by the CERT Division for the U.S. Department of Homeland Security (DHS), the CRR is a no-cost, voluntary, non-technical assessment to evaluate an organization's operational resilience and cybersecurity practices. The CRR may be conducted as a self-assessment or as an on-site assessment facilitated by DHS cybersecurity professionals. The CRR assesses enterprise programs and practices across a range of ten domains (based on CERT-RMM) including risk management, incident management, service continuity, and others. The assessment is designed to measure existing organizational resilience as well as provide a gap analysis for improvement based on recognized best practices.

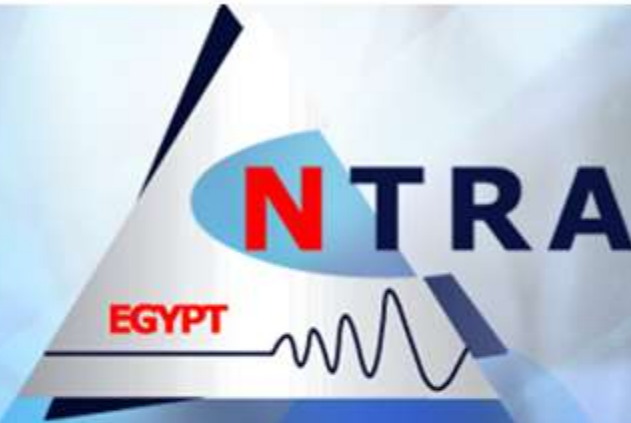
Risk and Vulnerability Assessment (RVA)

An RVA identifies vulnerabilities and ensures that security implementation actually provides the protection that organizations require and expect. An RVA is conducted collaboratively by CERT subject matter experts and DHS using open source and commercial security tools to conduct vulnerability scanning and manual penetration testing. These scans and tests determine whether, and by what methods, an adversary can defeat security controls on a live or simulated network. The main goals of the RVA are to help secure against known vulnerabilities and threats by providing mitigation strategies to reduce risk, and aggregate vulnerability data so executives can make informed decisions regarding the security and safety of information systems.

External Dependencies Management (EDM) Assessment

The EDM Assessment evaluates an organization's risk management when forming relationships with external entities, ongoing management of third-party relationships, and the ability to sustain services when external entities fail to meet the terms of service or are otherwise disrupted. The EDM Assessment, offered by the DHS Cyber Security Evaluation Program, is a no-cost, voluntary, non-technical assessment to evaluate and communicate the EDM capability of critical infrastructure organizations.

Evaluating Cyber Resilience Cyber Resilience Review



National Telecommunications Regulatory Authority



Cyber Resilience Review Evaluation Tool



CRR-self-assessment-
package

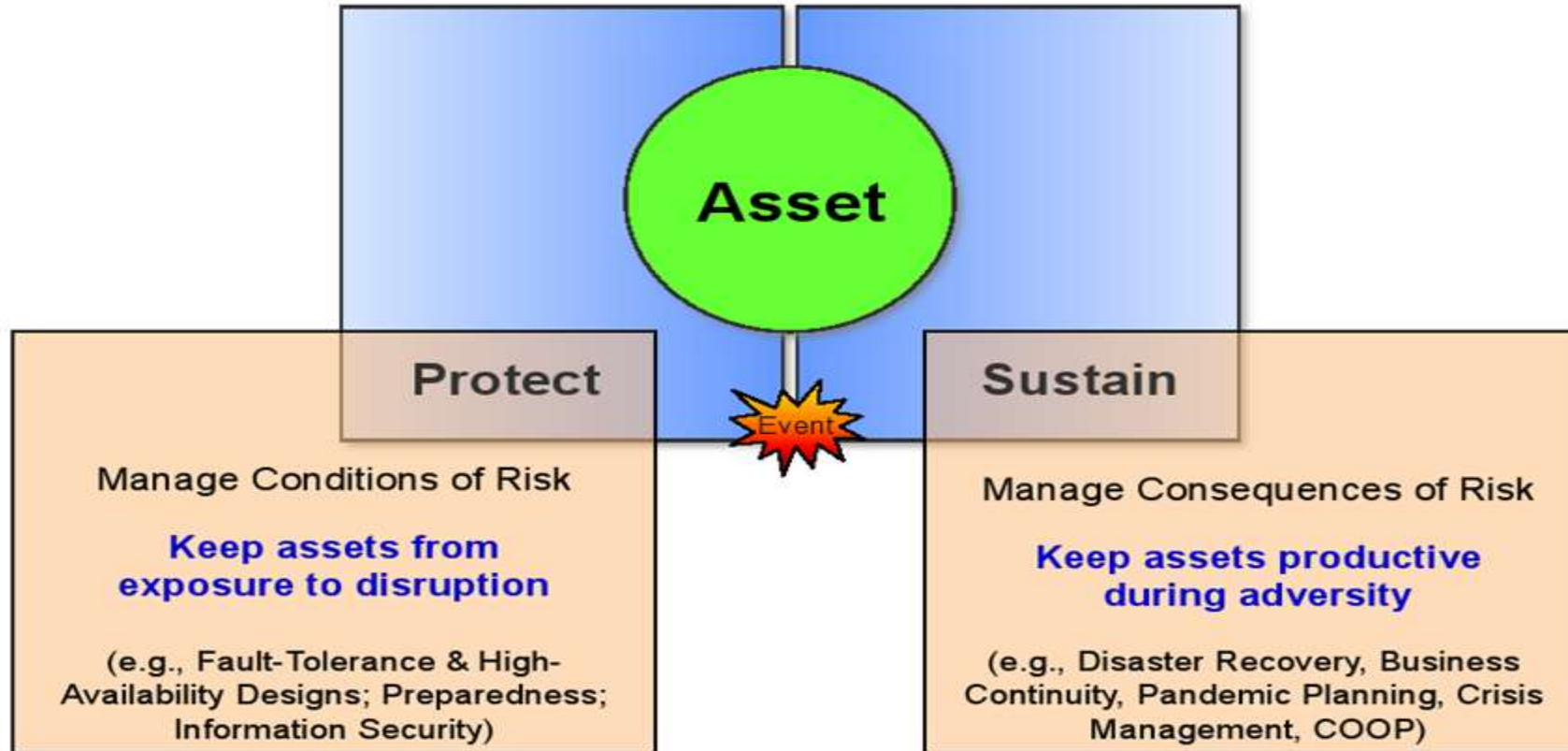
The CRR is a no-cost, non-technical assessment to evaluate operational resilience and cybersecurity capabilities of an organization. The CRR is based on the CERT Resilience Management Model a process improvement model developed by Carnegie Mellon University's Software Engineering Institute for managing operational resilience

Additional supporting material relating to the Framework can be found on the NIST website at <http://www.cert.org/resilience/rmm.html>

CRR Domain Goals

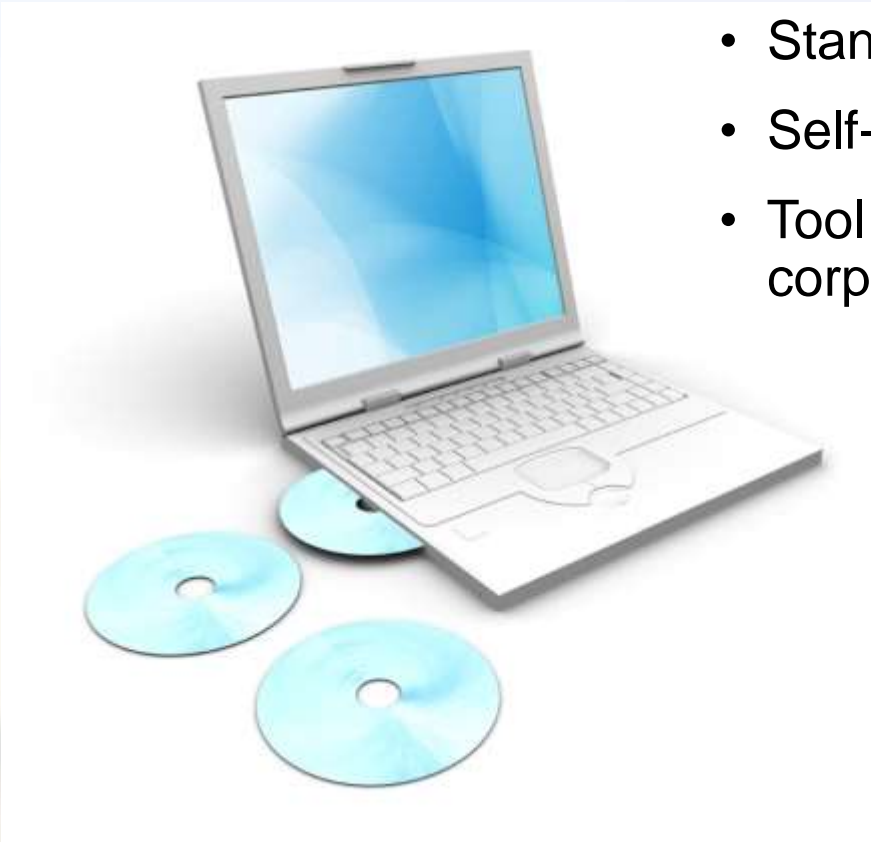
| | | | |
|-------------|--|-------------|---|
| AM | Asset Management <i>identify, document, and manage assets during their life cycle</i> | IM | Incident Management <i>identify and analyze IT events, detect cyber security incidents, and determine an organizational response</i> |
| CCM | Configuration and Change Management <i>ensure the integrity of IT systems and networks</i> | SCM | Service Continuity Management <i>ensure the continuity of essential IT operations if a disruption occurs</i> |
| RISK | Risk Management <i>identify, analyze, and mitigate risks to critical service and IT assets</i> | EXD | External Dependencies Management <i>establish processes to manage an appropriate level of IT, security, contractual, and organizational controls that are dependent on the actions of external entities</i> |
| CNTL | Controls Management <i>identify, analyze, and manage IT and security controls</i> | TRNG | Training and Awareness <i>promote awareness and develop skills and knowledge of people</i> |
| VM | Vulnerability Management <i>identify, analyze, and manage vulnerabilities</i> | SA | Situational Awareness <i>actively discover and analyze information related to immediate operational stability and security</i> |

Operational Resilience Starts at Asset Level

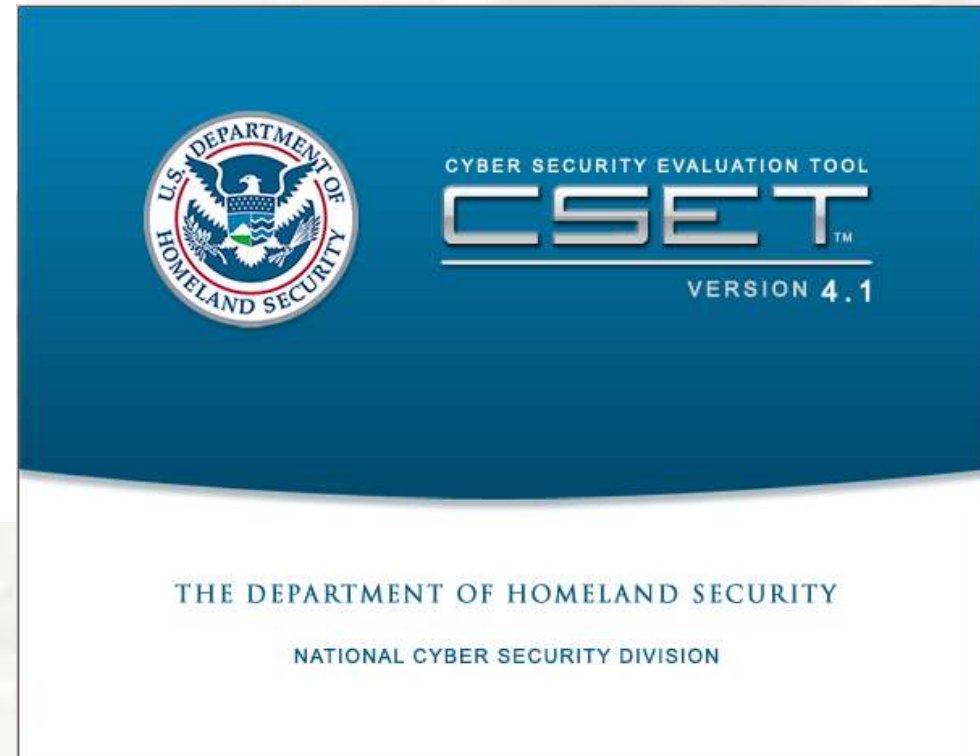


Cyber Security Evaluation Tool (CSET)

TM



- Stand-alone software application
- Self-assessment using recognized standards
- Tool for integrating cybersecurity into existing corporate risk management strategy



CSET Download:

www.us-cert.gov/control_systems/csetdownload.html

CSET Standards

Requirements Derived from Widely Recognized Standards

| | |
|--|---|
| NIST Special Publication 800-53 | Recommended Security Controls for Federal Information Systems Rev 3 and with Appendix I, ICS Controls |
| ISO/IEC 15408 | Common Criteria for Information Technology Security Evaluation, Revision 3.1 |
| NERC Critical Infrastructure Protection (CIP) | Reliability Standards CIP-002 through CIP-009, Revisions 2 and 3 |
| DoD Instruction 8500.2 | Information Assurance Implementation, February 6, 2003 |
| NIST Special Publication 800-82 | Guide to Industrial Control Systems (ICS) Security, June, 2011 |
| NRC Reg. Guide 5.71 | Cyber Security Programs for Nuclear Facilities, January 2010 |
| CFATS RBPS 8- Cyber | Chemical Facilities Anti-Terrorism Standard, Risk-Based Performance Standards Guidance 8 – Cyber, 6 CFR Part 27 |
| DHS Catalog of Recommendations | DHS Catalog of Control Systems Security, Recommendations for Standards Developers, Versions 6 and 7 |

ITU Recommendations for resilience



- **Establish Governance** - Identify and organise key stakeholders
- **Governance, Risk and Compliance ()** - Fulfil through policies and processes,
- **Service continuity - Protect information proactively**
- **Authenticate users** with Strong Authentication

- **Threat intelligence** - major trends in terms of potential attackers, through analysing trends on malware, security threats, and vulnerabilities
- **Managed security services** - Outsourcing security services to providers. The ICT leadership can in that way focus on their functional duties of running the systems
- Rely on their national Computer Emergency Response Teams (CERT), in order to be aligned with national coordination on cyber-incidents and security, and benefit from the international visibility this provides these entities provide.
- **Protect the infrastructure** by securing endpoints, messaging and web environments.
- **Ensure 24x7 availability of the critical infrastructure**
- **Develop an information management strategy**

How to least Risk Management?

- Vendor Management
- Policies and Procedures
- Security Awareness/Education
- Risk Assessment
- Enforcement of Policies & Procedures
- Basic Data Security Good Practices



RESOURCES

Cybersecurity Framework and supporting materials:

<http://www.nist.gov/itl/cyberframework.cfm>

NIST Computer Security Resource Center: <http://csrc.nist.gov/>

C3 Voluntary Program: www.dhs.gov/ccubedvp

C2M2 Program: <http://energy.gov/oe/cybersecurity-capability-maturity-model-c2m2-program>

Cybersecurity Resilience Review : <http://www.us-cert.gov/ccubedvp/self-service-crr>

Questions



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